

Water & Sewer Department 90 Cottage Street Bridgewater, MA 02324 508-697-0910

May 12, 2017

To Our Customers:

The Town of Bridgewater does its best to control the rates you pay for municipal water and sewer services. However, from time-to-time we must increase rates to pay for infrastructure improvements. As of July 1, 2017 our rates will be increasing to cover the cost of three major projects:

- 1. New water treatment plant on High Street. This is needed to improve water quality.
- Town-wide water meter replacement. This will allow the more accurate meter readings, and
 drastically reduce the time needed to complete readings. It will eliminate the manual entry of
 reading and the manual transposing of numbers which will eliminate inaccuracies in billing. In
 addition, the new system will permit consumers to monitor their own water usage via
 computer.
- Upgrades to the water distribution system and the water piping. Water main breaks have occurred more frequently over the past several years, and this indicates an aging distribution system.

The Water Pollution Control (Sewer) Department will see a minor rate increase for now, but our new permit (National Pollutant Discharge Monitoring System, NPDES) issued jointly by the Environmental Protection Agency and the Massachusetts Department of Environmental Protection will eventually require a total plant upgrade/rebuild to meet nutrient limits and code requirements. This will require more significant rate increases in future years.

As a reminder, the Water Pollution Control and Water Supply Departments are run as "enterprise accounts" and operate solely on the revenues that they generate from users.

Recent projects completed by the departments in preparation for the future include:

- 1 New well at Carver Pond Treatment Plant \$ 150,000
- 2 High Street Water Treatment Pilot Study \$ 75,000
- 3 Vernon Street Rock Well Exploration \$ 110,000

To see the new rates go to http://www.bridgewaterma.org/1361/Water-Sewer-Rates

If you have any questions please call our office at 508-697-0910.

Sincerely

Jonas Kazlauskas

Water Supply and Water Pollution Control Superintendent

Bridgewater:

Preserving Our Past. Enriching Our Present. Building Our Future.